

Enterprise Resilience Management Systems

How will your organisation stand up to business disruption?
Build your Resilience with Business Continuity Management ISO 22301:2019

ISO 22301:2019

Business Continuity Management is a holistic management process that identifies potential impacts that threaten an organisation and provides a framework for building resilience and the capability for an effective response that safeguards the interests of its key stakeholders, reputation, brand and value creating activities.

BCM is more than just operating insurance for your business. A BCM ready organisation is able to:

- Be recognised by industry, customers & Government as a reliable and sustainable business partner
- Enhance business reputation & consumer confidence
- Protect assets & the business infrastructure
- Maintain operations to minimise financial & reputational impact during major interruption & crises

What does this mean to a company operating in Singapore?

A 'BCM ready' private sector will help enhance Singapore's reputation as a Trusted Hub for reliable and quality service. Your preparedness for crises will collectively enhance the nation's resilience to disruption or crises. Singapore Government is showcasing to the world that it is and remains an important international hub for business and it has the resilience to continue to do business during crises. It is of critical importance to the Singapore Government to know that its local and international suppliers of goods and services are also BCM Ready.

How do I receive a certification to show that my company is BCM compliant?

ISO 22301:2019 is an international standard which, if correctly implemented and compliant to the standard, can be externally audited by a certifying body (CB). After successfully satisfying the auditor's compliance requirements, the organisation will be issued with a ISO 22301:2019 certification from the CB.

Is Government funding available to implement BCM?

Yes, Government funding is available upon application to Enterprise Singapore. SMEs can apply for support to help defray part of the costs to become BCM ready and obtain ISO 22301:2019 certification.



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ISO 22301:2019 is applicable to all organisations in all sectors?

It allows potential gaps to be identified, and specifies the requirements for an organisation to build competence and readiness to respond to and recover from events which threaten to disrupt normal business operations.

Is the implementation of BCM difficult? Would I be familiar with the approach?

ISO 22301:2019 is based on sound risk management principles and methodology already widely practiced in the business community. In addition to performing a business disruption risk assessment, BCM requires the organisation to undergo a Business Impact Analysis to identify the key business processes, priorities and timings in order to recover its business during a disruption.

The standard incorporates the “Plan-Do-Check-Act” (PDCA) methodology, also used in ISO 9001 Quality Management System, ISO 14001 Environmental Management System and ISO 28000 Security Management System.



My business already has an IT Disaster Recovery Plan

Great. BCM does not replace existing Information Technology Disaster Recovery (DR) Plans but operates alongside the DR to help recover ALL business processes and assets when a disruption occurs. A DR alone will not successfully bring your organisation back to normal operations. It is an essential part of a compliant BCM system but not the only part.

I already have a BCM certification, how will ISO 22301 help me?

Before the introduction of the ISO 22301 global standard for BCM in 2019, many companies achieved certification under British Standards (BS)25999 or Singapore Standard (SS)540. To demonstrate business resilience and best international practice, many companies are now opting to convert their BCM systems to ISO 22301. LSA Consultants has successfully helped companies convert to ISO 22301 to achieve certification.

How long will ISO 22301 systems implementation and certification take?

Depending on the size of your organisation and complexity of its operations, the general timeline for an SME from implementation of a compliant BCM system to certification stage will take approximately 6 to 9 months. This allows enough time for system testing, corrective action and continual improvement as required by the standard. Companies with existing BCM certification such as 540 or 25999 who wish to convert to ISO 22301 will naturally be quicker if their BCM system has been maintained.

The application for funding assistance through Enterprise Singapore should be made as soon as possible to capitalise on the availability of existing Government funding.



Benefits of Business Continuity Management

- Reduces Exposure*
- Improves Business Understanding*
- Reduces Downtime*
- Provides Legal Compliance*
- Secures Assets*
- Protects Markets*
- Provides Cross-Functional Training*
- Improves Security*
- Helps Avoid Liability*

Why choose LSA Consultants as your Enterprise Resilience consultant?



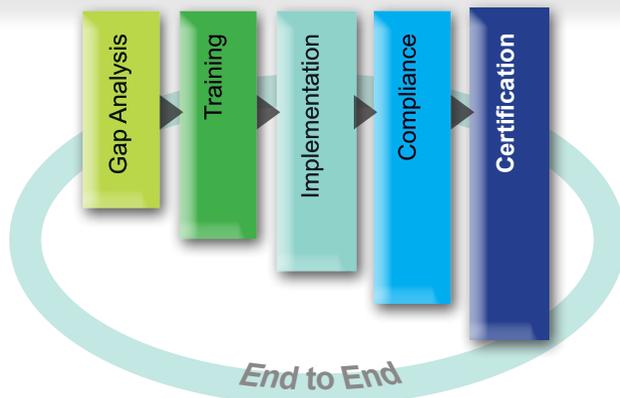
Who can organisations rely on to implement the solution?

With our modular approach, LSA Consultants provides organisations with a flexible and effective way to help you meet your enterprise resilience goal within your resource limitations.

We are your first-choice consultants unrestrained by convention but practiced in professionalism. LSA Consultants is underpinned by its mantra of Trust, Honesty, Flexibility and Commitment.

The **SEVEN** decision points that confirm LSA Consultants is your preferred partner for Organisation Resilience:-

Modular and End to End Support from LSA



1. Demonstrated Enterprise Resilience Capability

LSA Consultants is the leader in ISO 22301 consultancy in Singapore with a proven track record of support to GLCs and SMEs. Our consultants are multi-disciplined with proven expertise in assisting clients across Asia Pacific for other enterprise resilience standards like ISO/IEC 27001, MTCS, ISO 37001, ISO 31000 and ISO 28000.

2. Business Process Efficiencies

LSA Consultants has demonstrated improved business process efficiencies and savings where losses traditionally manifest through breaches of weak business resilience controls. We understand management systems standards and how they can be implemented to improve your bottom line.

3. Professional relationship with leading Certifying bodies

LSA Consultants maintains an excellent professional relationship with all Certifying Bodies. We understand the resilience suite of management system requirements of the audit teams.

4. Absolute Commitment

LSA Consultants commits to ensure your system processes are compliant to the standards prior to any external audit. All our clients have successfully cleared their external audit and achieved certification to enterprise standards on their first attempt.

5. Resilience Management Systems Body of Knowledge

LSA Consultants possess a unique consolidated and contemporary body of knowledge for organisations wanting to improve their business resilience. We are subject matter experts in Information Security, Business Continuity, Supply Chain Security and Risk Management

6. Enterprise Resilience & Security Specialist Knowledge

Leading Asia Pacific consultants with accrued knowledge of processes, priorities, threats, risks and key documentation across the resilience spectrum to aid our clients to prepare for compliance and certification.

7. Value for Money

LSA Consultants understands budget and expenditure pressures. We work on a case by case basis to understand your financial tolerance. Each project is customised to specifically add value. Consultancy costs are fully transparent.