

ISO 28000: 2007 – Supply Chain Security Management Systems Frequently Asked Questions (FAQ's)

What is ISO 28000:2007?

ISO 28000:2007 is a management system specification which has been developed and introduced in response to a demand from the transportation and logistics industry for a common security management standard, with the ultimate objective of improving the overall security of supply chains.

How different is it from other security programs and standards?

ISO 28000:2007 is the only truly global supply chain security management system. It is a Security Management System, which differentiates it from all other programs. Nonetheless, ISO 28000: 2007 remains fully compatible with other standards, including ISO 9001:2004 and 14001:2004 and can be integrated with other voluntary and non-voluntary programs, including C-TPAT, AEO, STP and TAPA

What are the benefits of adopting ISO 28000:2007?

It has been clearly demonstrated through industry adoption of ISO 28000: 2007 that enhanced supply chain security provide significant benefits to organisations. It can help all sectors of industry to assess security risk and implement controls to manage security threats. Invariably, it helps organisations to view security not just as a customer requirement but as a competitive advantage and market differentiator.

As a SME, should I adopt ISO 28000:2007?

ISO 28000:2007 is a specification for the security management system for the supply chain that is suitable for all sizes and types of organisation.

I am a member of the Singapore Trade Partnership (STP). Are there significant differences between STP and ISO 28000: 2007 ?

Strictly speaking, the Singapore Trade Partnership (STP) and ISO 28000 : 2007 are not mutually exclusive but complementary. Companies that are already STP certified will realise that they are well positioned to attain ISO 28000: 2007 if they choose to go for certification to this international standard.

I already rely on TAPA to audit my sites. Why would I need ISO 28000: 2007?

TAPA audits provide supply chain stakeholders with an excellent means to verify the physical security of their partners in the supply chain. The TAPA audit process is limited, however, to physical security measures. As a security management system, ISO 28000 : 2007 incorporates aspects of physical security, and experience has shown that companies who have already adopted TAPA are well prepared for the physical security aspects of ISO 28000 : 2007.

Can I obtain Government funding to implement ISO 28000: 2007?

Yes, Government funding is available upon application to SPRING thru Singapore Manufacturers' Federation (SMA). SME's can apply to SMA independently whilst MNC's make application in a consortium approach with a minimum of 50% of the application making up SME's identified in the MNC's business value chain. www.smafederation.org.sg

SMEs or SMEs which are part of a consortium can apply for support to help defray part of the cost (up to 50%)¹ to become ISO 28000: 2007 certified. Coverage includes part of the:

- Salary/training of staff involved in the certification project
- Cost of engaging 3rd party consultancy service to support the process of ISO 28000: 2007 certification
- ISO 28000: 2007 certification cost
- IT Hardware/software needed to implement ISO 28000: 2007

How long will this all take?

Depending on the size of your organisation and complexity of its operations the general timeline for an organisation from implementation to certification will take approximately 4 to 6 months² allowing enough time for implementation, corrective action and continual improvement as required by the standard.

¹ Subject to organisation criteria (SME vs MNC), application detail and successful achievement of Security Management System objectives after certification.

² LSA Consultants will provide a customised project roadmap for your organisation to include funding application process; organisation timeline requirements and 3rd party certification audits.

The application for Government funding assistance should be made as soon as possible to capitalise on the availability of existing Government funding.

What studies have been conducted to show that Security Management Systems can improve efficiencies in the Supply Chain?

A recent study by Stanford University reported that companies which had invested in supply chain security were able to reap substantial benefits. These benefits were quantified as follows:

- ☑ Reduced their Customs inspections by 48 percent
- ☑ Increased the automated handling of their imports by 43 percent
- ☑ Saw a 29 percent reduction in transit times
- ☑ Improved their asset visibility in the supply chain by 50 percent
- ☑ Improved on-time shipping to customers by 30 percent
- ☑ Reduced time taken to identify problems by 21 percent
- ☑ Reduced theft in inventory management by 38 percent
- ☑ Reduced excess inventory by 14 percent
- ☑ Reduced customer attrition by 26 percent

ISO 28000 is a global Security Management System best practice standard that helps all sectors of industry assess security risks and implement controls and mitigating strategies to effectively manage potential security threats and impacts from the supply chain.

Who can help me?

Of course not all organisations have the skill, or available resources to implement the ISO 28000: 2007 standards to a compliant level. In this event LSA Consultants can provide you with the project management capability and experience to effectively engage your staff and key stakeholders to implement, test and audit your ISO 28000: 2007 security management system to reach compliance status and achieve certification. In order to ensure we leave you with a value add service, our consultants will provide ISO 28000 : 2007 awareness



training to staff and train key personnel in order that they are capable of maintaining the system after we leave.

LSA Consultants are geared to assist your organisation with an end to end customer service process. Our consultants will articulate the entire consultancy process, timeline and project deliverables and help provide the necessary documentation and quotes to SMA for the SPRING application submission.

Please email contact@lsaconsultants.com or visit our website www.lsaconsultants.com for further information and document downloads. Feel free to complete the LSA Consultants 'Contact Us' form <http://www.lsaconsultants.com/contact-us> from our website.